

community flood plan

Parishes and communities working together

Community or group	Croscombe Parish Council
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Floodline Quickdial Number	0845 988 1188
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Date	April 2017
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Address	Paul Hodge, 1 Pound Fold, Croscombe, BA5 3QJ
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Croscombe

Which Environment Agency flood warnings are you registered to receive?	East Somerset Rivers and River Sheppey. Any flood alerts and warnings that affect any properties in Croscombe – river and surface flood warnings
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Local flood warning trigger

Summary Points (see details below):

Road flooded (outside George Inn, Bottom of Rock Street)

River above road level by Bridge at Old Street

Flood Warning Issued: Flooding is expected. Immediate action required

Severe Flood Warning Issued: Severe flooding. Danger to life

1. Actions to be taken before a flood

- A - Locations at risk of flooding: flood warnings**
- B - Locations at risk of flooding: locations at risk of flooding / sources of flooding**
- C - Locations at risk of flooding: map showing direction of flooding**

2. Actions to be taken during a flood

- A - Local flood actions**
- B - Local volunteers / flood wardens**
- C - Important telephone numbers**
- D - Available resources**
- E - Arrangements between authorities**
- F - Vulnerable residents, properties and locations**

3. After a flood

- A - Reputable contractors**

Useful Information

Flood Wardens

Name	Area responsible for	Contact Details	Additional Information
Paul Hodge	Area 1 – Long St – Outside George	Paul 01749 346774	
Peter Graham, Helen Causer	Area 2/4– Bottom of Church Street to Village shop Long Street & Old Street Lane	Peter 01749 342305 Helen 01749 345604	
Chris Stonehouse	Area 3 – Bottom of Rock Street – By Waterfall Cottage	Chris 01749 345277	

Location of Useful Items

Item	Location	Contact	Contact Details
Sand bags Gel bags Hi Viz Jackets Hazard Tape Torches Gloves Survival Blanket	Flood Equipment Bin Sited opposite shop Combination lock People listed have access.	Paul Jones/Helen Causer Paul Hodge Chris Stonehouse Peter Graham (The George)	01749 345604 01749 346774 01749 345277 01749 342305
Traffic Cones and road warning signs	Greyhound Farm	Paul Jones/ Helen Causer	01749 345604
Extra Sand for sandbags plus Empty sandbags	Lower Mill (Wells end of Long Street)	Chris Stonehouse	01749 345277
Defibrillator Unit No 1	Near Bus Stop in Old Phone Box	Dial 999 for release code	
Defibrillator Unit No 2	Village Hall, Fayreway	Dial 999 for release code	

Useful Information:

<http://www.mendip.gov.uk/flood> - offers free gel filled flood bags – call 03003038588 to claim

1A – Locations at risk of flooding: Flood warnings

From the information you have available, make a list of areas liable to flood and the level of warning which would affect them. Point at which some or all of the flood plan are implemented [see Q.3, Q.4 below)

Area number	Location of risk	Trigger level	Actions
Area 1	Bottom of Rock Street	Garden and house flooding possible	Ensure all drains are clear on Rock Street and Thrupe Lane
Area 2	Bottom of Church Street along Long Street to the village Shop.	House flooding possible	Inform property owners to put up property flood defences and follow their flood plans
Area 3	West end of Long Street near bottom of Fayreway	House flooding possible	Inform property owners to put up property flood defences and follow their flood plans
Area 4	Lower end of Old Street Lane	House flooding possible	Inform property owners to put up property flood defences and follow their flood plans. Ensure flood boards are in place and drains are clear

1B – Actions to be taken before a flood: Locations at risk of flooding / source of flooding

Insert details of areas at risk from flooding and the direction of flooding. Include maps and if possible, details of existing defences.

Area number	Location at risk	Source of flooding	Preventative Actions
Area 1	Properties opposite Rock Street.	Water from Thrupe Lane and Rock Street.	Keep drains in Rock Street & Thrupe Lane clear (especially after heavy as rain may have washed mud and stones down road).
Area 2	Bottom of Church Street along Long Street to the village Shop.	Run off from Church Street, West Lane, Jacks Lane, Old Street Lane and River Sheppey	Keep drainage gully on Jacks Lane free. Keep all road drains clear. Make sure storm drains are clear outside Old Forge and Saddlers. Keep river bank clear of items that could restrict flow or block bridge. Report any blockages but no entry into river when in flood.
Area 3	West end of Long Street near bottom of Fayreway Properties on Old Street Lane	Run off from Fayreway and River Sheppey.	Roadside drains to be kept clear
Area 4	Lower end of Old Street Lane.	Run off from fields onto Old Street Lane.	Keep Drains clear in Old Street Lane
Area 5			
Area 6			

1c Croscombe Map Showing Drainage Paths



2A – Actions to be taken during a flood: local flood actions

Identify local flood actions.

Area number	Location at risk	Action / trigger	Local action	Equipment required	Time required
Area 1	Properties at risk at bottom of Rock Street	Vulnerable people contacted to see if they need help Emergency services contacted by Flood Warden or Householder Sand bags filled/ flood bags distributed	Close Road	Cones and signs Warning tape	
Area 2	Properties at risk from bottom of Church Street to The Village Shop Long Street	Emergency services contacted by Flood Warden or Householder Sand bags filled/ flood bags distributed	Close Road	Cones and signs Warning tape	
Area 3	Properties at risk west end of Long Street	Emergency services contacted by Flood Warden or Householder Sand bags filled/ flood bags distributed	Close Road	Cones and signs Warning tape	
Area 4	Properties at risk Old Street	Provide sand bags			

2B – Actions to be taken during a flood: local volunteers / flood wardens

List local volunteers/flood wardens that could be contacted in an incident. They may be required to lift heavy sandbags so should be reasonably active or fit. Consider using other volunteers such as communicators, administrators or minders of vulnerable people during an incident. These volunteers could be registered on the Environment Agency’s Floodline Warnings Direct service so they receive the flood warnings. **Volunteers must not put their own life at risk.**

Name	Address	Telephone Day	Telephone Evening	Mobile
Helen Causer	Greyhound Farm, Long Street, Croscombe, Somerset BA5 3QJ	01749 345604	01749 345604	07870355369
Peter Graham	The George, Long Street, Croscombe Wells	01749 342306	01749 342306	
Chris Stonehouse	Lower Mill, Croscombe, Wells	01749 345277	01749 345277	
Paul Hodge – Parish Council	1 Poundfold, Croscombe, Wells	01749 346774	01749 346774	07522522242

2C – Actions to be taken during a flood: Important telephone numbers

Make a list of important telephone numbers so all the information you require during an incident is readily available.

Organisation	Telephone (office hours)	Telephone (out of hours)	E-Mail	web
Floodline		0845 988 1188		http://apps.environment-agency.gov.uk/flood/147053.aspx?page=1&type=Postcode&term=BA53QJ
Environment Agency	03708506506	0800807060	enquiries@environment-agency.gov.uk	www.environment-agency.gov.uk
District Council	0300 303 8588	call 0300 303 8588 and select option 4 then option 5.		http://www.mendip.gov.uk/flood
County Council	<p>Contact: Somerset Local Authorities' Civil Contingencies Unit Address: Somerset County Council, County Hall, Taunton, Somerset TA1 4DY Email civilcontingencies@somerset.gov.uk Contact no 0300 123 2224</p> <p>Opening Hours: Monday to Friday 8am to 6pm, Saturday 9am to 4pm, Sunday closed</p>		generalenquiries@somerset.gov.uk	http://www.somerset.gov.uk/policies-and-plans/plans/flooding-emergencies/

County Contracting	01934 523 000		info@countycontractors.co.uk	http://www.countycontractors.co.uk/
Fire & Rescue Service		999		
Police		999		
Ambulance Service		999		
Highways Agency	0300 123 5000			
Water Company (Wessex Water)		0845 850 5959		
Electricity Company (Western Power Distribution)		0800 6783 105		
Gas Company (National Gas emergency hotline)		0800111999		
Telecommunications Company				

2D – Actions to be taken during a flood: Available resources

Identify available resources.

Organisation	Resource	Number	Location	Notes
WI/ village Hall Committee	Refreshments, Shelter.	Key holder:	Fayreway	
Local Builders Merchants	Sand and sandbags	Travis Perkins CRS Rightprice	Wells Wells Shepton Mallet	
Local volunteers to help clear up.	Neighbours			

2E – Actions to be taken during a flood: Arrangements between authorities

Details of specific arrangements between the various authorities to be included here.

Organisation(s)	Agreed arrangement
Environment Agency	River Clearance
Drains and gulley clearance	Somerset County Council
Sewer Maintenance	Wessex Water

2F – Actions to be taken during a flood: Vulnerable residents, properties and locations

List vulnerable people, properties and locations where early assistance may be required.

Name	Address	Daytime telephone	Evening telephone	Assistance required
None known				

3A – After a flood: Reputable contractors

List companies/reputable contractors whose help you may need after a flood. Get contracts in place, or know who to call for assistance. If help is not needed, you can leave this section blank. If you plan to do the work yourself, leave this section blank.

Company name	Business (e.g. builder)	Telephone	email
Oatley Construction	Builder		