



# community flood plan

## Parishes and communities working together

<b>Community or group</b>	Crocombe Parish Council	<b>Address</b>	Crocombe Parish Council, Saddlers, Long Street, Crocombe BA5 3QJ
<b>Floodline (24 hr)</b>	0345 988 1188	<b>Which Environment Agency flood warnings are you registered to receive?</b>	East Somerset Rivers and River Sheppey. Any flood alerts and warnings that affect any properties in Crocombe – river and surface flood warnings.
<b>Date</b>	January 2022		
<p><b>Local flood warning trigger – any one or more of the following:</b>  River near top of arches at Jacks and/or Townend Bridge  Relevant information from resident(s) living by river  Recent weather indicators  Flood Warning Issued: Flooding is expected. Immediate action required  Severe Flood Warning Issued: Severe flooding. Danger to life</p>			

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## 1 – Useful information

### 1A - Flood Wardens

Name	Contact Details	Additional Information
Helen Causer	01749 345604	Long Street (central)
Emma Boot	07906 140557 / 01749 345228	Church Street (lower)
Jeremy Boot	07724 431795 / 01749 345228	Church Street (lower)
Jeremy Cansdale	07986 440067	Rock Street (lower)
Jim Scott	07493 048321	Long Street (east end)
Peter Graham	01749 342305	Long Street (central)

### 1B - Location of Useful Items

Item	Location	Contact
Sand bags Gel bags Hi Viz Jackets Hazard Tape Torches Gloves Survival Blanket	Flood Equipment Bin opposite shop  NB - Combination lock, flood wardens have access.	Flood wardens (details above)
Village pump	Parsonage Farm	James/Nicola Morris
Traffic cones and road warning signs	Greyhound Farm	Paul Jones/ Helen Causer 01749 345604
Extra sand for sandbags plus empty sandbags		
Defibrillator Unit No 1	Near Bus Stop in old phone box	Dial 999 for release code
Defibrillator Unit No 2	Village Hall, Fayreway	Dial 999 for release code

## 1C – Flood bags

Free gel-filled flood bags are available through Mendip District Council: call 0300 303 8588 to claim.  
This and other useful information can be found at: <http://www.mendip.gov.uk/flood>

## 2 – Actions to be taken before a flood

### 2A – Flood warnings: Triggers and actions

Trigger (any one or more)	Actions by Flood Wardens
<p>Flood Alert/Met Office weather warning issued</p> <p>Relevant information from resident(s) living by river</p> <p>Recent weather indicators</p> <p>River near top of arches at Jacks Bridge</p> <p>River near top of arches at Townend Bridge</p>	<p>APPOINT A CO-ORDINATOR (if the usual person is not available)</p> <p>CHECK WHICH WARDENS WILL BE AVAILABLE DURING PERIOD OF WARNING</p> <p>Co-ordinator:</p> <ul style="list-style-type: none"> <li>• makes initial contact with locations at risk</li> <li>• Environment Agency, Parish Council, Village Hall</li> </ul> <p>Co-ordinator manages Flood Warden activities appropriate to level of risk</p> <ul style="list-style-type: none"> <li>• Ensure all drains are clear in areas at risk (see Table 2B)</li> <li>• Ensure equipment available</li> <li>• Make contact with those on Vulnerable List</li> <li>• Advise property owners to put up property flood defences and follow their flood plans – check if any resident needs help to do so</li> <li>• Prepare for traffic diversion</li> <li>• Take photos of river, particularly at bridges</li> <li>• Measure river height</li> </ul>

## 2B – Locations at risk of flooding and source(s) of flooding

Area	Location at risk	Source of flooding	Direction of flooding
Area 1	Bottom of Rock Street – Gardens and water ingress to houses possible	Heavy rain run off down Thrupe Lane and Rock Street	From north, down hill
Area 2	Bottom of Church Street along Long Street to the village shop – House flooding possible Road flooding and traffic disruption possible	Run off from Church Street, West Lane, Jacks Lane, Old Street Lane Overflow from River Sheppey	From north, down hill From south, down hills River overflow (river flows approx east to west)
Area 3	Lower end of Old Street Lane/Jacks Lane/Jacks Bridge - House flooding possible Road flooding and traffic disruption possible	Run off from fields along and down Jacks Lane, Old Street Lane Overflow from River Sheppey Groundwater	From south, down hills River overflow (river flows approx east to west) From below
Area 4	Long Street from village shop to Elderwell Lane – House flooding possible Road flooding and traffic disruption possible	Overflow from River Sheppey Water running along road and accumulating at low point Groundwater	River overflow (river flows approx east to west) Road flooding from centre running to east From below
Area 5	Long Street western end at junction with Fayreway and beyond – House flooding possible Road flooding and traffic disruption possible	Run off from fields Overflow from River Sheppey Groundwater	Usually from fields on southern side River overflow (river flows approx east to west) From below

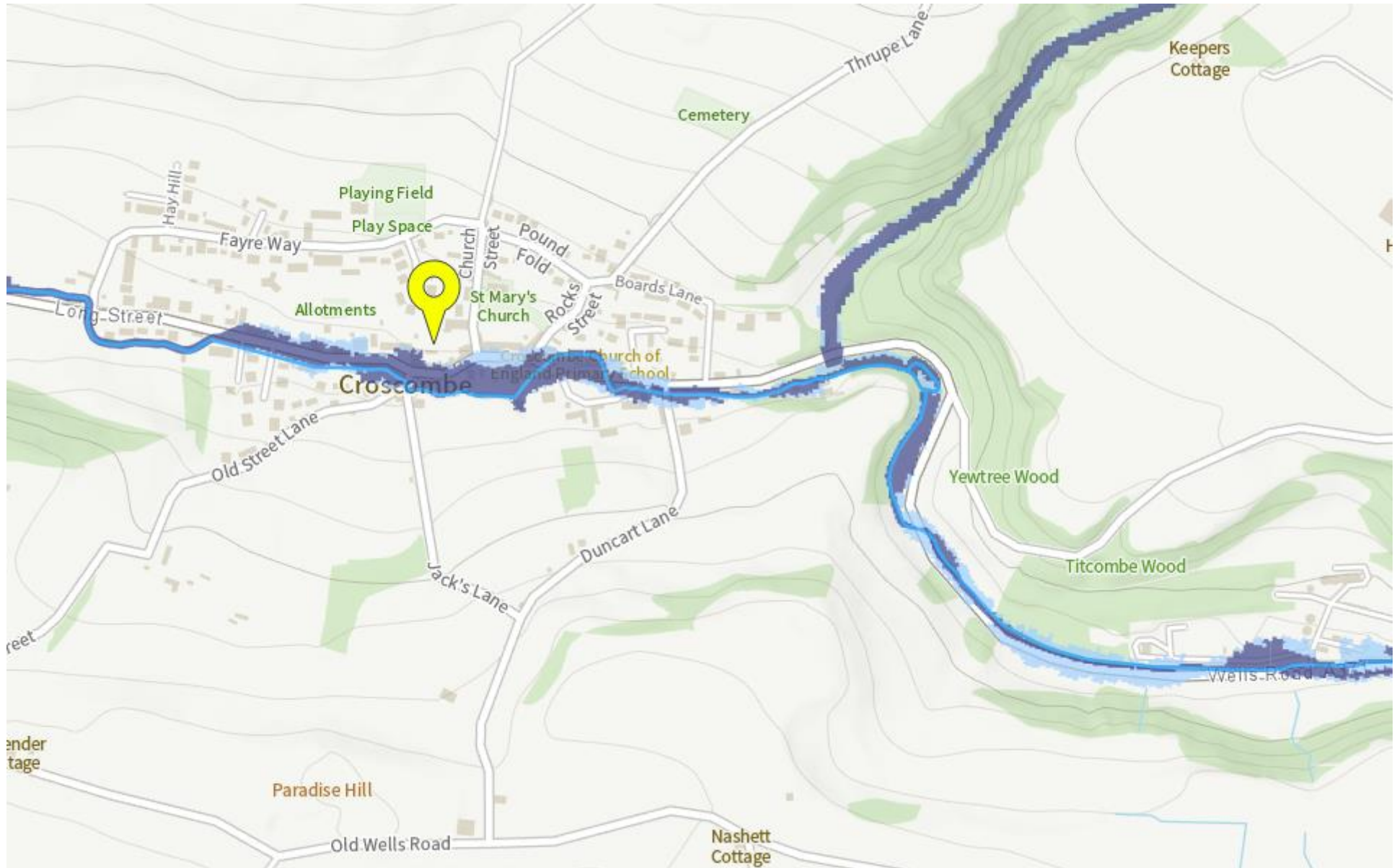
2C – Maps: Drainage paths and EA map of areas at risk

Croscombe Map Showing Drainage Paths





**Flood risk areas from Environment Agency**  
<https://flood-map-for-planning.service.gov.uk/confirm-location?easting=358653&northing=144370&placeOrPostcode=BA5%203QQ>





## 3 – Actions to be taken during a flood

### 3A – Local flood actions

Trigger (any one or more)	Actions by Flood Wardens
<p>Heightened Flood Alert/Met Office weather warnings issued</p> <p>Relevant information and contact from resident(s)</p> <p>Visible water collecting on Long Street and/or property entrances</p> <p>River near top of arches at Jacks Bridge</p> <p>River near top of arches at Townend Bridge</p> <p>Heavy surface water flows, particularly down Jacks Lane, Rock Street, Church Street</p>	<p>APPOINT A CO-ORDINATOR (if not already done or if the usual person is not available)</p> <p>Co-ordinator:</p> <ul style="list-style-type: none"> <li>• informs Environment Agency, Fire Service, Parish Council, Village Hall</li> <li>• ensures equipment accessible</li> <li>• allocates Areas and tasks to Flood Wardens</li> <li>• prior to arrival of emergency services, decides if road closures needed and placement of road diversion signs</li> <li>• liaises with emergency services throughout</li> <li>• manages Flood Warden activities throughout</li> <li>• takes photos of river, particularly at bridges</li> <li>• measures river height if possible</li> <li>• notes areas and properties affected and how</li> </ul> <p>Flood Wardens (as advised by Co-ordinator and emergency services):</p> <ul style="list-style-type: none"> <li>• place road traffic diversion and/or flood warning signs</li> <li>• help residents put flood barriers in place</li> <li>• fill and distribute sand bags</li> <li>• help residents move belongings</li> <li>• advise residents if cars need to be moved</li> </ul>

### 3B – Important telephone numbers

Organisation	Telephone (office hours)	Telephone (out of hours)	E-Mail	web
<b>Floodline</b>	24 hrs	0345 988 1188		<a href="http://apps.environment-agency.gov.uk/flood/147053.aspx?page=1&amp;type=Postcode&amp;erm=BA53QJ">http://apps.environment-agency.gov.uk/flood/147053.aspx?page=1&amp;type=Postcode&amp;erm=BA53QJ</a>
<b>Environment Agency</b>	03708506506	0800 807 060	<a href="mailto:enquiries@environment-agency.gov.uk">enquiries@environment-agency.gov.uk</a>	<a href="http://www.environment-agency.gov.uk">www.environment-agency.gov.uk</a>
<b>District Council</b>	0300 303 8588	0300 303 8588, then select option 4 then option 5.		<a href="http://www.mendip.gov.uk/flood">http://www.mendip.gov.uk/flood</a>
<b>County Council</b>	<p><b>Contact:</b> Somerset Local Authorities' Civil Contingencies Unit  <b>Address:</b> Somerset County Council, County Hall, Taunton, Somerset TA1 4DY  <b>Email</b> <a href="mailto:civilcontingencies@somerset.gov.uk">civilcontingencies@somerset.gov.uk</a>  <b>Contact no</b> 0300 123 2224</p> <p><b>Opening Hours:</b> Monday to Friday 8am to 6pm, Saturday 9am to 4pm, Sunday closed</p>		<a href="mailto:generalenquiries@somerset.gov.uk">generalenquiries@somerset.gov.uk</a>	<a href="http://www.somerset.gov.uk/policies-and-plans/plans/flooding-emergencies/">http://www.somerset.gov.uk/policies-and-plans/plans/flooding-emergencies/</a>
<b>County Contracting</b>	01934 523 000		<a href="mailto:info@countycontractors.co.uk">info@countycontractors.co.uk</a>	<a href="http://www.countycontractors.co.uk/">http://www.countycontractors.co.uk/</a>
<b>Fire &amp; Rescue</b>		999		

<b>Service</b>				
<b>Police</b>		999		
<b>Ambulance Service</b>		999		
<b>Highways Agency</b>	0300 123 5000			
<b>Water Company (Wessex Water)</b>		0845 850 5959		
<b>Electricity Company (Western Power Distribution)</b>		0800 6783 105		
<b>Gas Company (National Gas emergency hotline)</b>		0800 111 999		
<b>Telecommunications Company</b>				

### 3C – Available resources

Organisation	Resource	Number	Location	Notes
Village Hall Committee	Refreshments, Shelter.	Key holder: Katharine Little 01749 346445 Chair: Sheila Wilkin	Fayreway	
Parish Council	Local knowledge Help with co-ordination	Parish clerk: Gill Pettit 07734 742977 Chair: Mick Rogers Vice chair: Claire Sully	<a href="https://croscombeparishcouncil.co.uk/crocombe-council-contacts/">https://croscombeparishcouncil.co.uk/crocombe-council-contacts/</a>	NB Parish Clerk is someone likely to be affected by flooding
Local volunteers to help clear up.	Neighbours			

**3D – Arrangements between authorities**

<b>Organisation(s)</b>	<b>Agreed arrangement</b>







## APPENDICES

### Appendix 1 FLOOD WARDENS

- Role spec for flood wardens + co-ordinator
- Training for flood wardens
- Kit bags

### Appendix 2 VULNERABLE RESIDENTS, PROPERTIES, LOCATIONS

### Appendix 3 ROUTINE CHECKS (quarterly)

- Equipment
- Drains
- Contact details