

Croscombe Community Flood Plan

Parishes and communities working together

Community or group	Croscombe Parish Council Croscombe Wells
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Date Updated	July 2024
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Flood warnings:

Flood Warnings will be issued locally when flooding is expected and immediate action is required. Also see Section 2A for more information

Registered Environment Agency Flood warnings:

East Somerset Rivers and River Sheppey.

Any flood alerts and warnings that affect any properties in Croscombe – both river and surface flood warnings.

Local flood warning trigger – any one or more of the following:

Alerts received from river level monitor behind bus shelter or by community at Shepton Mallet

River near top of arches at Jacks and/or Townsend Bridge

Relevant information from resident(s) living by river

Recent weather indicators

Floodline - 24/7 advice line - 0345 988 1188

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1 – Useful information

1A - Location of Useful Items

Item	Location	Contact
Sand bags Gel bags	Flood Equipment Bin - by old shop near allotments. - no lock on bin	Open Access
Empty sandbags	By bus stop opposite The George	Paul Jones 01749 345604
Traffic cones and road warning signs	Greyhound Farm Flood bin by old shop near allotments	Paul Jones/ Helen Causer 01749 345604
Defibrillator Unit No 1	Near Bus Stop in old phone box	Dial 999 for release code
Defibrillator Unit No 2	Village Hall, Fayreway	Dial 999 for release code

2 – Actions to be taken before a flood

2A – Flood warnings: Triggers and actions

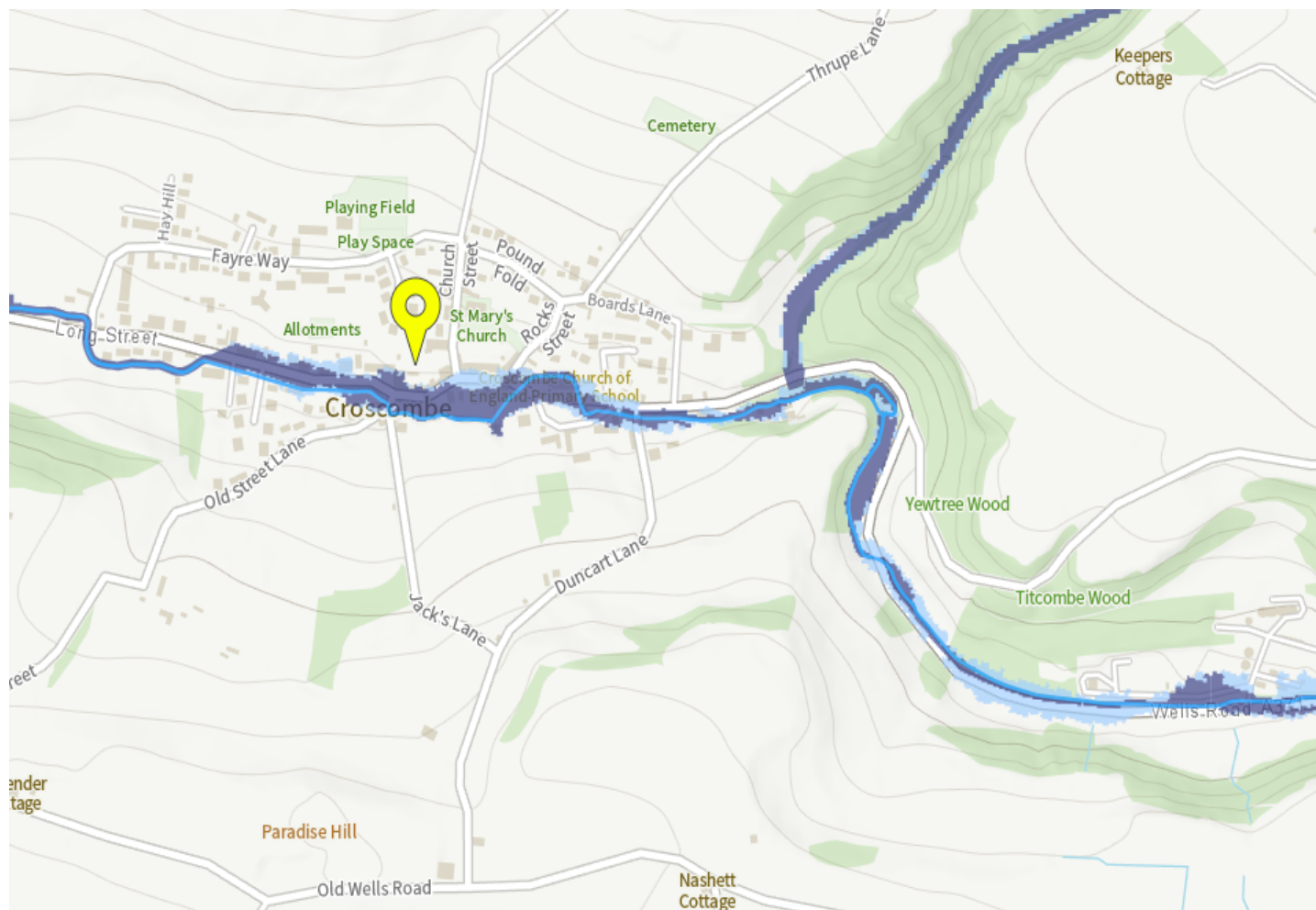
Trigger (any one or more)	Actions by Flood Wardens and Flood Coordinator
<p>Flood Alert/Met Office weather warning issued</p> <p>Relevant information from resident(s) living by river</p> <p>Recent weather indicators</p> <p>River near top of arches at Jacks Bridge</p> <p>Monitor behind bus shelter or by community at Shepton Mallet</p> <p>River near top of arches at Townsend Bridge</p>	<p>Senior Warden: The Senior Warden or Deputy to contact Flood Coordinator who calls out Wardens. Senior Warden manages Wardens.</p> <p>Wardens to</p> <ul style="list-style-type: none"> • Ensure all drains are clear in areas at risk (see Table 2B) • Ensure equipment available • Make contact with those on Vulnerable List • Advise property owners to put up property flood defences and follow their flood plans – check if any resident needs help to do so.

2B – Locations at risk of flooding and source(s) of flooding

Area	Location at risk	Source of flooding	Direction of flooding
Area 1	Bottom of Rock Street: Gardens and water ingress to houses possible	Heavy rain run off down Thrupe Lane and Rock Street	From north, down hill
Area 2	Bottom of Church Street along Long Street to the old village shop: House flooding possible Road flooding and traffic disruption possible	Run off from Church Street, West Lane, Jacks Lane, Old Street Lane Overflow from River Sheppey	From north, down hill From south, down hills River overflow (river flows approx east to west)
Area 3	Lower end of Old Street Lane/Jacks Lane/Jacks Bridge: House flooding possible Road flooding and traffic disruption possible	Run off from fields along and down Jacks Lane, Old Street Lane Overflow from River Sheppey Groundwater	From south, down hills River overflow (river flows approx east to west) From below
Area 4	Long Street from old village shop to Elderwell Lane: House flooding possible Road flooding and traffic disruption possible	Overflow from River Sheppey Water running along road and accumulating at low point Groundwater	River overflow (river flows approx east to west) Road flooding from centre running to east From below

Area 5	Long Street western end at junction with Fayreway and beyond: House flooding possible Road flooding and traffic disruption possible	Run off from fields Overflow from River Sheppey Groundwater	Usually from fields on southern side River overflow (river flows approx east to west) From below
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2C – Maps: EA map of areas at risk



3 – Actions to be taken during a flood

3A – Local flood actions

Trigger (any one or more)	Actions by Flood Wardens
<p>Heightened Flood Alert/Met Office weather warnings issued</p> <p>Relevant information and contact from resident(s)</p> <p>Visible water collecting on Long Street and/or property entrances</p> <p>River near top of arches at Jacks Bridge</p> <p>River near top of arches at Townend Bridge</p> <p>Heavy surface water flows, particularly down Jacks Lane, Rock Street, Church Street</p>	<p>Senior Warden:</p> <ul style="list-style-type: none"> • Assigns tasks and directs Wardens. • Advises Flood Coordinator on people or organisations to contact. • Determines when to advise traffic not to proceed along the road. • Liaises with Emergency services on the ground. • Senior Warden advises Flood Coordinator when the flood is receding and it is safe to enter the area. <p>Flood Coordinator:</p> <ul style="list-style-type: none"> • Contacts first 5 available Flood Wardens • Contacts Environment Agency, Fire Service, Parish Council, Village Hall as directed by the Senior Flood Warden • Liaises with emergency services throughout • Arranges for photos of river, particularly at bridges • Note areas and properties affected and how • When deemed safe by the Senior Warden contact the Flood Friends and direct as needed <p>Flood Wardens:</p> <ul style="list-style-type: none"> • Place road flooded warning signs • Help residents put flood barriers in place • Help residents move belongings • Advise residents if cars need to be moved

3B – Important telephone numbers

Organisation	Telephone (office hours)	Telephone (out of hours)	E-Mail	web
Floodline	0345 988 1188 24 hrs	0345 988 1188		
Environment Agency	03708506506	0800 807 060	enquiries@environment-agency.gov.uk	www.environment-agency.gov.uk
County Council Contact: Somerset Local Authorities' Civil Contingencies Unit Address: Somerset County Council, County Hall, Taunton, Somerset TA1 4DY	0300 123 2224 Opening Hours: Monday to Friday 8am to 6pm, Saturday 9am to 4pm, Sunday closed		civilcontingencies@somerset.gov.uk generalenquiries@somerset.gov.uk	/
Fire & Rescue Service		999		
Police		999		
Ambulance Service		999		

Highways Agency	0300 123 5000			
Water Company (Wessex Water)		0845 850 5959		
Electricity Company (Western Power Distribution)		0800 6783 105		
Gas Company (National Gas emergency hotline)		0800 111 999		

3C – Available resources

Organisation	Resource	Number	Location	Notes
Flood Friends - Local volunteers to help clear up.	Neighbours and village residents		List held by Senior Flood Warden. Flood friends will be contacted by Flood Coordinator following a flood	
Parish Council	Chair – Tony Hargraves Email – Cllr.Hargraves@croscombeparishcouncil.co.uk		Web - Croscombeparishcouncil.co.uk/Croscombe-council-contacts	
Village Hall – refreshments / shelter	Keyholder – Katharine Little	01749346445		

3D – Vulnerable residents, properties and locations

Not public information

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