

# community flood plan

## Parishes and communities working together

<b>Community or group</b>	Croscombe Flood Group Croscombe Parish Council	<b>Addresses</b>	Paul Hodge, 1 Poundfold, Croscombe, BA5 3QY
<b>Updated</b>	July 2024		

## Flood Warnings

Flood Warnings will be issued locally when flooding is expected and immediate action is required. Also see Section 2A for more information

## Registered Environment Agency Flood Warnings

East Somerset Rivers and the River Sheppey

Any flood alerts and warnings that affect any properties in Croscombe – both river and surface water warnings

## Local flood warning triggers

Alerts received from river level monitor behind bus shelter or by community at Shepton Mallet

River near top of arches at Jacks or Townsend Bridge

Information from residents along with recent weather indicators

Floodline – 24/7 advice line – 0345 988 1188

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# Useful Information

## 1A Location of Useful Items

<b>Item</b>	<b>Location</b>	<b>Contact</b>	<b>Contact Details</b>
Traffic Cones and road warning signs	Greyhound Farm	Paul Jones/ Helen Causer and box near allotment	Greyhound Farm
Gel Bags	Box near allotments	Open access	
Empty Sandbags	Box near bus stop	Open access	
Defibrillator No 1	Near bus stop in phone box	Dial 999 for release code	
Defibrillator No2	Village Hall, Fayreway	Dial 999 for release code	
High Viz Jackets	With Wardens		

## 2 – Actions to be taken before a flood

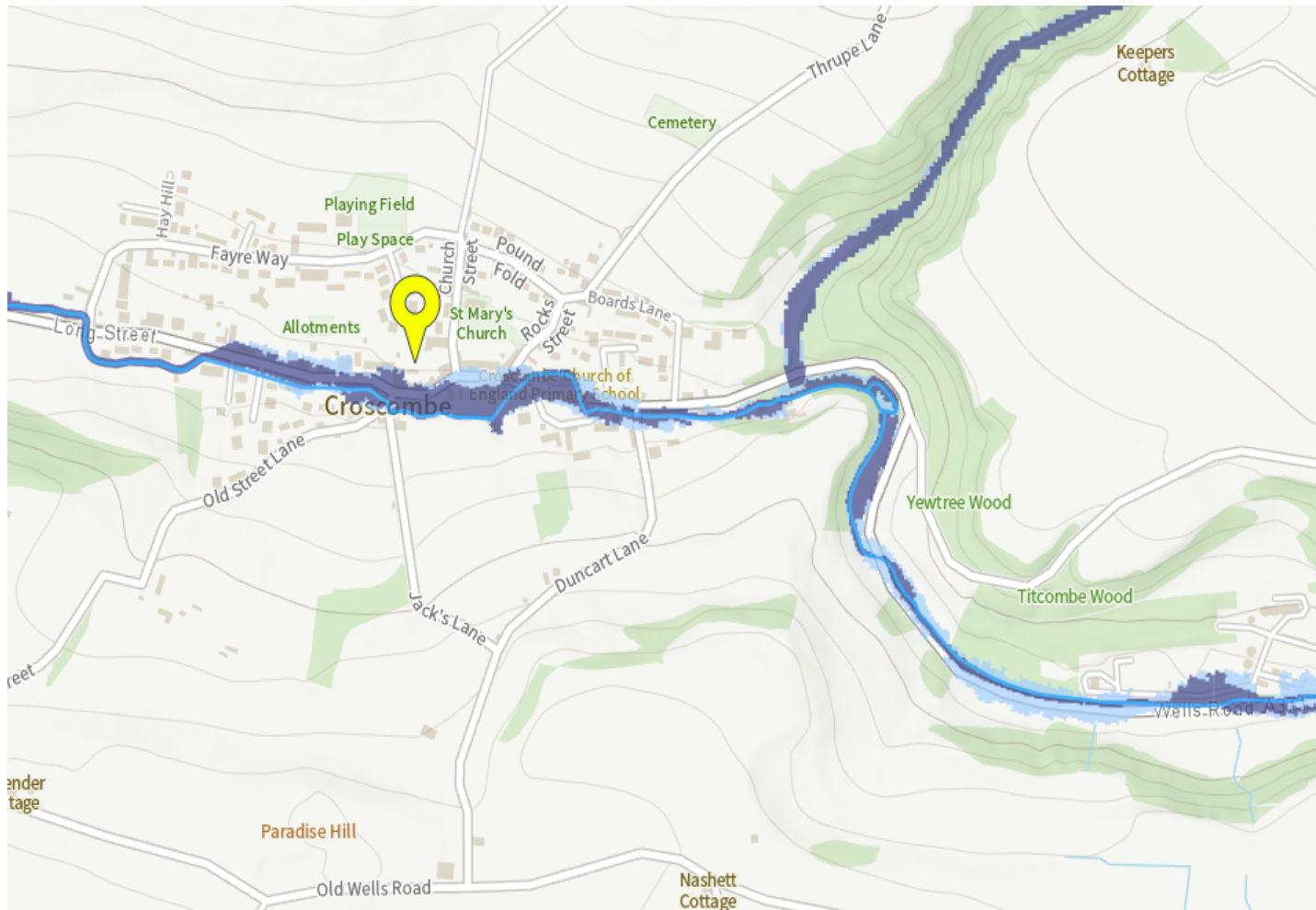
### 2A – Flood warnings: Triggers and actions

Trigger (any one or more)	Actions by Flood Wardens and Flood Coordinator
Flood Alert/Met Office weather warning issued	Senior Warden: Chris Jackson, Deputy Warden Paul Hodge. The Senior Warden or Deputy to contact Flood Coordinator who calls out Wardens.
Relevant information from resident(s)	Senior Warden manages the Wardens – list is held by Senior Warden and Coordinator
Recent weather indicators	Wardens to:
River near top of arches at Jacks Bridge	<ul style="list-style-type: none"><li>• Ensure drains are clear in the areas at risk (see Table 2B)</li><li>• Ensure equipment available</li><li>• Make contact with those on Vulnerable List</li><li>• Advise property owners to put up flood defences and follow their personal flood plans – check if any resident needs help to put up flood defences</li></ul>
Monitor behind bus shelter or by community at Shepton Mallet	
River near top of arches at Townsend Bridge	

## 2B – Locations at risk of flooding and source(s) of flooding

Area	Location at risk	Source of flooding	Direction of flooding
Area 1	Bottom of Rock Street: Gardens and water into houses possible	Run off from Thrupe Lane and Rock Street	From north downhill
Area 2	Bottom of Church Street along Long Street to the old village shop: house flooding possible. Road flooding and traffic disruption possible	Run off from Church Street, West Lane, Jacks Lane, Old Street Lane.  Overflow from the River Sheppey	From North and South downhills  River flows East to West
Area 3	Lower end of Old Street Lane/Jacks Lane/ Jacks Bridge: House flooding possible  Road flooding and traffic disruption possible	Run off from fields adjacent to Jacks Lane and Old Street Lane  Overflow from the River Sheppey	From south down hills  River flows East to West
Area 4	Long Street from old village shop to Elderwell Lane: House flooding possible Road flooding and traffic disruption possible	Groundwater Overflow from the River Sheppey with water running along the road	From underground River flows East to West
Area 5	Long Street western end at junction with Fayreway and beyond: House flooding possible Road flooding and traffic disruption possible	Groundwater  Overflow from the River Sheppey  Run off from the fields	From underground  River flows East to West  Usually from fields on the couter side

## 2C – Map: Environment Agency map of areas at risk



### 3 – Actions to be taken during a flood:

#### 3A – Local flood actions

Trigger ( any one or more)	Actions by Flood Wardens
<p>Heightened Flood Alert/Met Office weather warnings issued</p> <p>Relevant information and contact from resident(s)</p> <p>Visible water collecting on Long Street and or property entrances</p> <p>River near top of arches at Jacks Bridge</p> <p>River near top of arches at Townend Bridge</p> <p>High volume surface water flows – particularly down Jacks Lane, Rock Street and Church Street</p>	<p>Senior Warden:</p> <ul style="list-style-type: none"><li>• Assigns tasks and directs Wardens</li><li>• Advises Flood Coordinator on people and/or organisations to contact</li><li>• Determines when to advise traffic not to proceed along the road</li><li>• Liaises with Emergency Services on the ground</li><li>• Senior Warden advises the Flood Coordinator when the flood is receding and it is safe to enter the area</li></ul> <p>Flood Coordinator:</p> <ul style="list-style-type: none"><li>• Contacts Flood Wardens to ensure 4/5 to be on site</li><li>• Contacts Village Hall Caretaker, Environment Agency, Fire Service, Parish Council as directed by the Senior Flood Warden</li><li>• Liaises with emergency services throughout</li><li>• Arranges for photos of river and flooding</li><li>• Note areas and properties flooded</li><li>• When deemed safe by the Senior Warden contact the flood friends and direct as needed</li></ul> <p>Flood Wardens</p> <ul style="list-style-type: none"><li>• Place road flooded signs</li><li>• Help residents put flood barriers in place</li><li>• Help residents move belongings</li><li>• Advise residents if cards need to be moved</li></ul>

### 3B – Important telephone numbers

Organisation	Telephone	Web
<b>Floodline</b>	0345 988 1188	
<b>Environment Agency</b>	0800 80 70 60 24 .	<a href="http://www.environment-agency.gov.uk">www.environment-agency.gov.uk</a>
<b>County Council</b>	0300 123 2224	<a href="http://www.somerset.gov.uk/policies-and-plans/plans/flooding-emergencies/">http://www.somerset.gov.uk/policies-and-plans/plans/flooding-emergencies/</a>
<b>Fire &amp; Rescue Service</b>	999	
<b>Police</b>	999	
<b>Ambulance Service</b>	999	
<b>Highways Agency</b>	0300 123 5000	
<b>Water Company (Wessex Water)</b>	0845 850 5959	
<b>Electricity Company (Western Power)</b>	0800 6783 105	
<b>Gas Company (National Gas )</b>	0800 111 999	



### 3C – Available Resources

Organisation	Resource	Phone Number	Location	Notes
Flood Friends – local volunteers to help clear up	Neighbours and village residents		List held by Coordinator	
Parish Council	Chair – Tony Hargraves email <a href="mailto:Cllr.Hargraves@Croscombeparishcouncil.co.uk">Cllr.Hargraves@Croscombeparishcouncil.co.uk</a>			
Village Hall – refreshments/shelter	Keyholders – Katharine Little	01749 346445		

### 3D – Vulnerable residents, property and locations

Information not in the public domain but held by Senior Warden and Coordinator